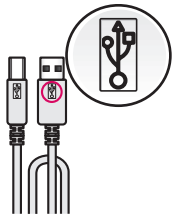


# Start here

1



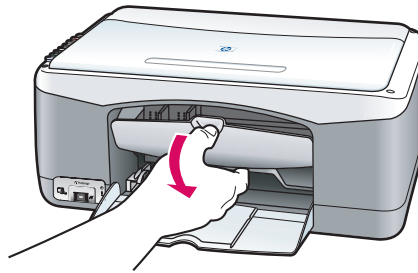
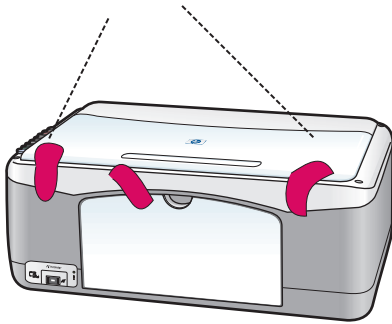
**Important: Do not connect the USB cable until software installation in Step 15.**

2

## Remove packaging

**a** Remove tape.

**b** Lower the access door to check inside for shipping material and components.



3

## Locate components



Windows CD



Macintosh CD



User (Reference)  
Guide



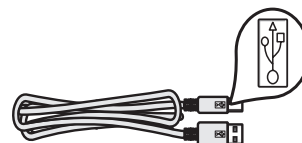
print cartridges



power adapter  
and cord



control-panel overlay  
(may be attached)

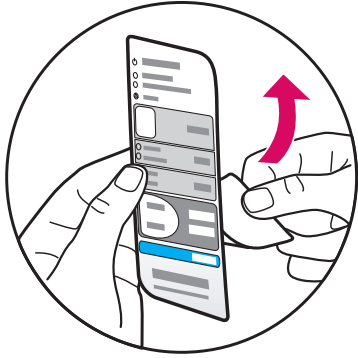


USB cable\*

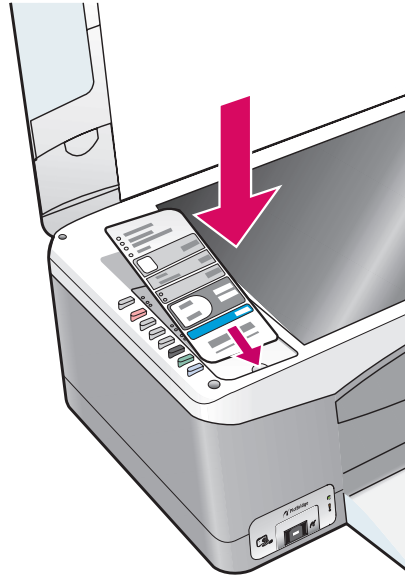
\* The contents of your box may differ.

# 4

## Attach the control-panel overlay (if not attached)



**a** Remove the adhesive backing from the control-panel overlay.

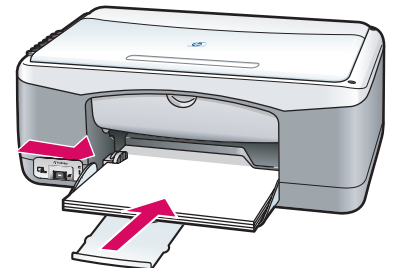
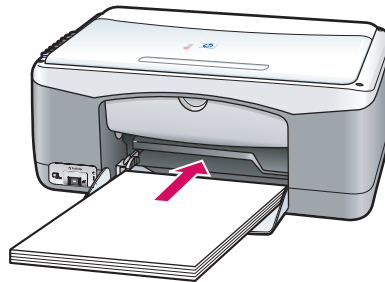


**b** Raise the lid. Place the control-panel overlay into the recess. Make sure it sticks in place.

The HP PSC will not work until you attach the control-panel overlay!

# 5

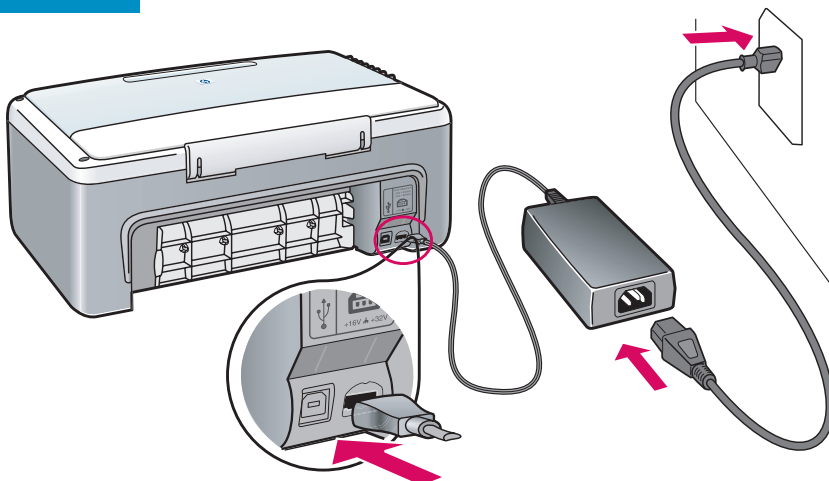
## Load plain white paper



Forcing paper too far into the tray might cause a paper jam.

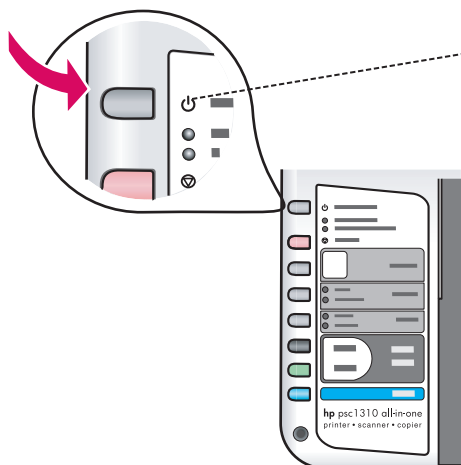
# 6

## Connect the power adapter and cord



7

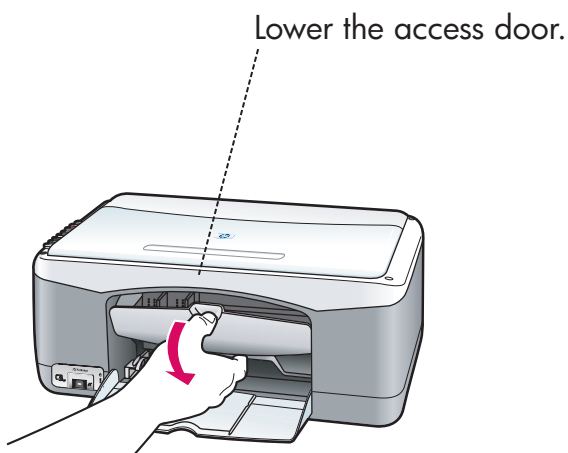
## Turn on the device



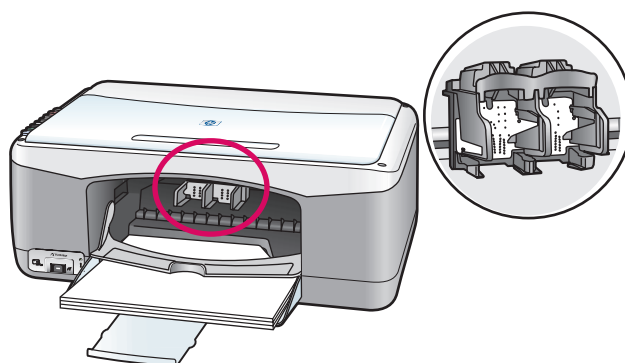
Check for a light next to the **On/Resume** button. Wait for it to finish initializing.

8

## Open access door

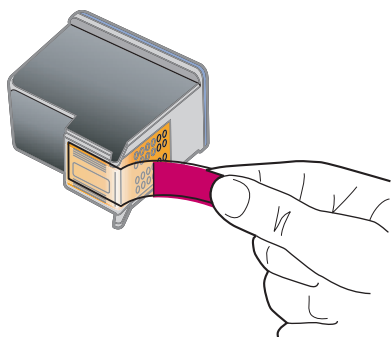


Lower the access door.

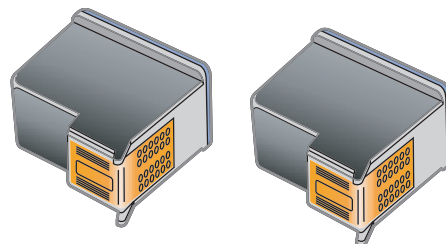


9

## Prepare print cartridges



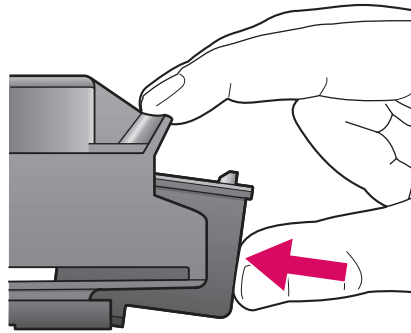
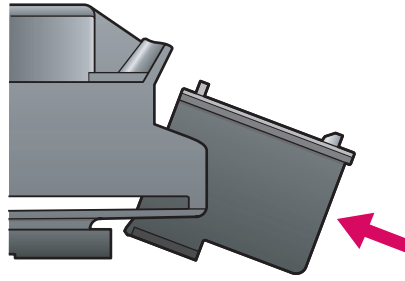
Remove the bright pink tape from **both** print cartridges.



Do not touch the copper-colored contacts or retape the cartridges.

# 10

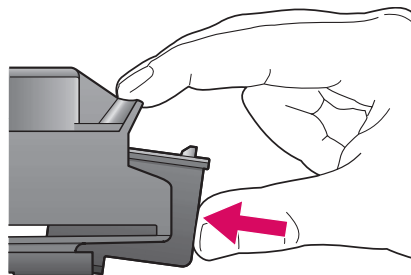
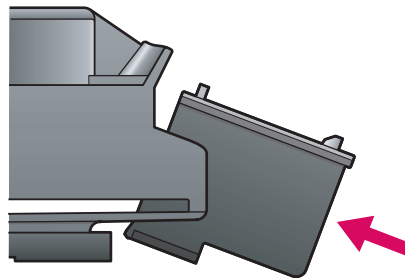
## Insert the black print cartridge



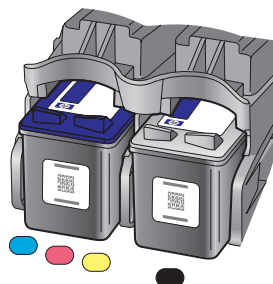
- a** Hold the **black** print cartridge up with the HP label on top.
- b** Slide the **black** print cartridge at a slight angle into the **right** side of the print carriage.
- c** Press firmly until the print cartridge snaps into place.

# 11

## Insert the tri-color print cartridge

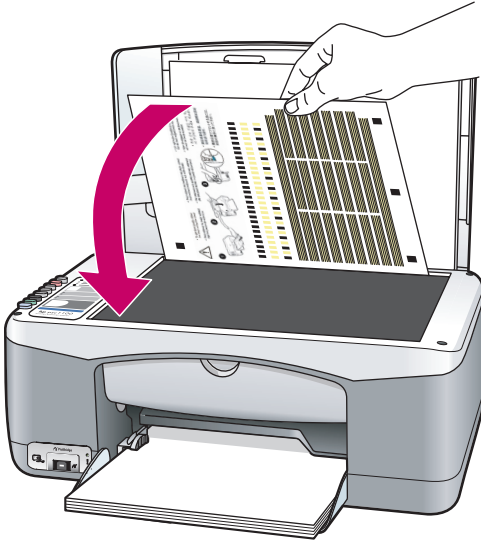


- a** Hold the **tri-color** print cartridge up with the HP label on top.
- b** Slide the **tri-color** print cartridge at a slight angle into the **left** side of the print carriage.
- c** Press firmly until the print cartridge snaps into place.
- d** Make sure both cartridges are secure, and then close the access door.

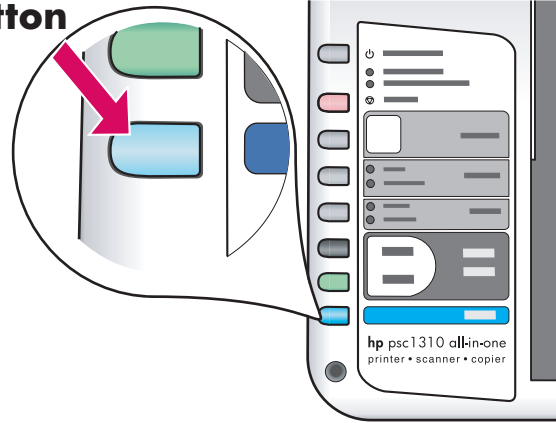


# 12

## Align the print cartridges



**Scan  
button**



- a** Wait for the print cartridge alignment page to print.
- b** Place the top of alignment page face down in the front corner of the glass. Close the lid.
- c** Press the **Scan** button.

After the On light stops blinking, alignment is complete. Discard or recycle the alignment page.

If you are not connecting the device to a computer, continue to the User Guide for information on how to get started.

# 13

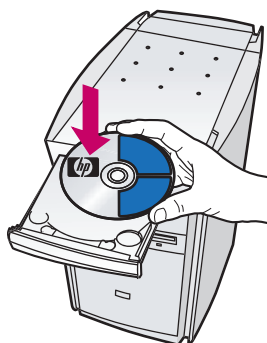
## Turn on your computer



- a** Turn on your computer, login if necessary, and then wait for the desktop to appear.
- b** Close any open programs.

# 14 Insert the correct CD

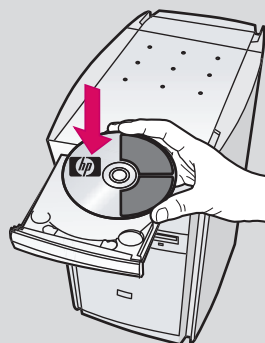
## Windows Users:



- a Insert the HP PSC Windows CD.
- b Follow the onscreen instructions.

If the startup screen does not appear, double-click **My Computer**, double-click the **CD-ROM** icon, and then double-click **setup.exe**.

## Macintosh Users:

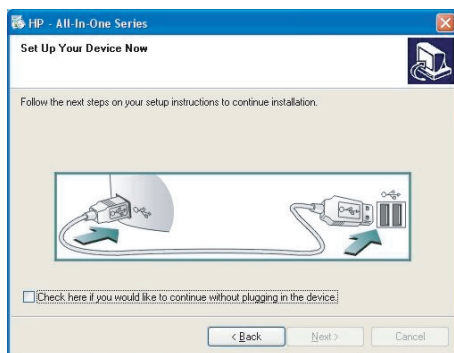


Insert the HP PSC Macintosh CD. Go to Step 15 before installing.

# 15 Connect the USB cable

## Windows Users:

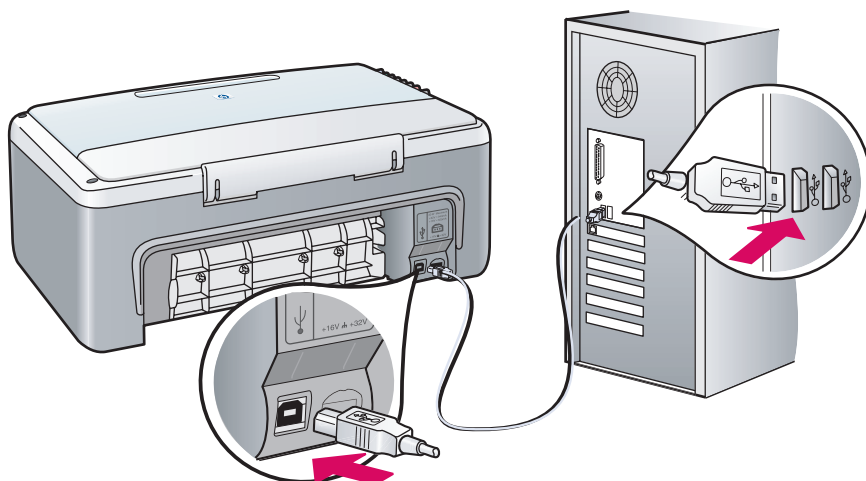
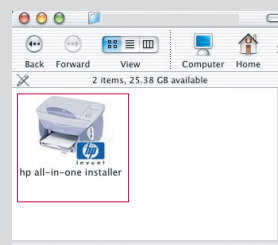
When you see this screen, connect the USB cable.



If you do not see this screen, see **Troubleshooting** on the last page.

## Macintosh Users:

- a Connect the USB cable.
- b Double-click the **HP All-in-One installer** icon.

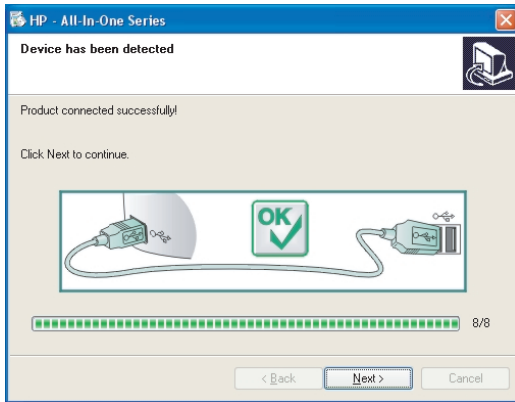


# 16

## Continue software installation

### Windows Users:

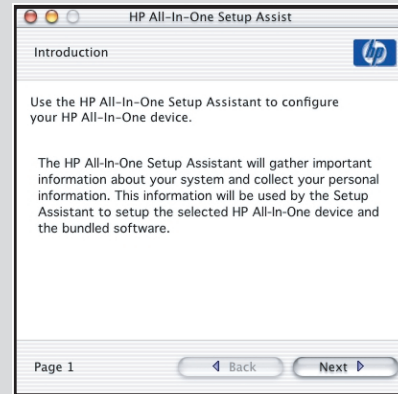
If you do not see this screen, see **Troubleshooting** on the last page.



Follow the onscreen instructions. Complete the registration screen.

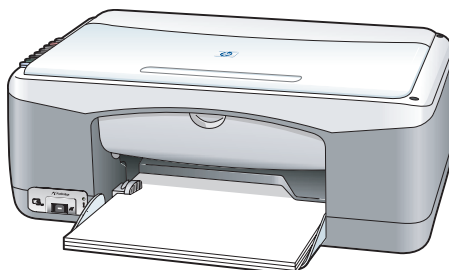
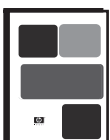
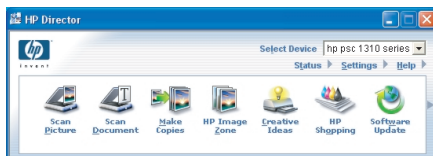
### Macintosh Users:

Make sure you complete all screens, including the setup assistant.



# 17

## Congratulations!



When you see the **Congratulations!** screen, you are ready to use your HP PSC. See the User Guide or onscreen help to get started.

# Troubleshooting

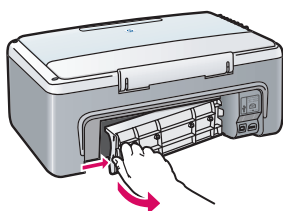


Q5763-90209



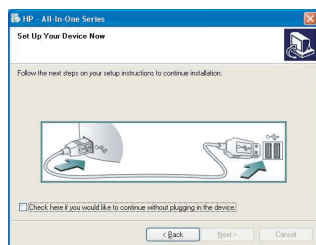
**Problem:** The **Check Print Cartridge** message lights up after you insert the print cartridges.

**Action:** Remove the print cartridges. Make sure you remove all tape from the copper contacts. Close the access door. Refer to Step 9.



**Problem:** Paper jammed during print cartridge alignment.

**Action:** Turn off the device and remove the back door. Gently remove any paper. Turn the device on and carefully insert the paper. Refer to Step 5.



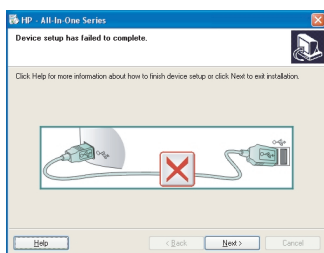
**Problem:** You did not see the screen telling you when to connect the USB cable.

**Action:** Remove, and then re-insert the HP PSC Windows CD. Refer to Step 14.



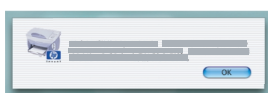
**Problem:** The **Microsoft Add New Hardware Wizard** screen appears. (Windows only)

**Action:** Click **Cancel**. Unplug the USB cable, and then insert the HP PSC Windows CD. Refer to Steps 14 and 15.



**Problem:** The **Device Setup Has Failed To Complete** screen appears.

**Action:** Verify that the control-panel overlay is firmly attached. Unplug the HP PSC and plug it in again. Check all connections. Make sure the USB cable is plugged into the computer. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Steps 4 and 15.



**Problem:** The Macintosh software does not install.

**Action:** Make sure the USB cable is plugged into the computer before installing the software. Do not plug the USB cable into a keyboard or non-powered hub. Refer to Step 15.

**Refer to the User Guide or HP Photo and Imaging help for more information. Visit [www.hp.com/support](http://www.hp.com/support) for assistance.**